

**SUBJECT:** CNP-M-A-052517-03 CNP Competitive Retailer Information Portal (CRIP) Maintenance (Reminder)

**NOTICE DATE:** June 7, 2017

**NOTICE TYPE:** Reminder

**DAY(S) AFFECTED:** Thursday, June 8, 2017 6:00 AM – 7:00 AM CST.

**SHORT DESCRIPTION:** CenterPoint Energy is performing Competitive Retailer Information Portal (CRIP) maintenance.

**INTENDED AUDIENCE:** All Market Participants

**LONG DESCRIPTION:** CenterPoint Energy is performing Competitive Retailer Information Portal (CRIP) maintenance. CRIP, including CRIP/LOA functionality, will be unavailable between 6:00 AM and 7:00 AM on Thursday, June 8, 2017 due to system maintenance.

- During this time period users may receive time out errors.

**ADDITIONAL INFORMATION:** A final notice will be sent to the Market upon completion of the maintenance activity.

**CONTACT:** If you have any questions regarding this notification, please email [cr.support@centerpointenergy.com](mailto:cr.support@centerpointenergy.com)

**Competitive Retailer Relations**  
**CenterPoint Energy Houston Electric, LLC**

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**SUBJECT:** CNP-M-A-052517-02 CNP Competitive Retailer Information Portal (CRIP) Maintenance (Update)

**NOTICE DATE:** May 31, 2017

**NOTICE TYPE:** Update – Date Changed

**DAY(S) AFFECTED:** Thursday, June 8, 2017 6:00 AM – 7:00 AM CST.

**SHORT DESCRIPTION:** THE MAINTENANCE SCHEDULE HAS CHANGED. CenterPoint Energy is performing Competitive Retailer Information Portal (CRIP) maintenance.

**INTENDED AUDIENCE:** All Market Participants

**LONG DESCRIPTION:** THE MAINTENANCE SCHEDULE HAS CHANGED. CenterPoint Energy is performing Competitive Retailer Information Portal (CRIP) maintenance. CRIP, including CRIP/LOA functionality, will be unavailable between 6:00 AM and 7:00 AM on Thursday, June 8, 2017 due to system maintenance.

- During this time period users may receive time out errors.

**ADDITIONAL INFORMATION:** A reminder notice will be sent to the Market prior to this maintenance activity.

**CONTACT:** If you have any questions regarding this notification, please email [cr.support@centerpointenergy.com](mailto:cr.support@centerpointenergy.com)

**Competitive Retailer Relations**  
**CenterPoint Energy Houston Electric, LLC**